

WorldDAB Automotive 2018 Where car makers and radio broadcasters meet

15 May 2018 Munich, Germany

#worlddabauto



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Welcome to WorldDAB Automotive 2018

Dear colleagues,

Welcome to WorldDAB's annual automotive event – in Munich for the second year in succession.

In this year's event we have three core themes:

- 1. The importance of fitting digital radio in new cars
- 2. Improvements to the user interface
- 3. Improvements to the in-car audio experience

In the last 12 months DAB has made significant progress -

particularly in automotive with all major markets increasing the proportion of new cars fitted with digital radio. This reflects a growing recognition amongst car makers that DAB is the core future platform for radio in Europe.

It's not just new cars we need to consider, with millions of vehicles on the road in Europe without DAB. As the first countries switch off FM, it is essential that motorists can get reliable and easy-to-fit adapters and today we will be hearing on work in this area.

As we increase the number of cars with digital radio, it is essential that the listening experience goes above and beyond driver expectations. WorldDAB has taskforces within its Automotive Working Group to provide guidance to OEMs about user interfaces and in-car audio performance. I am pleased to report that these are seeing active engagement from the automotive industry and today we will hear speakers talk in-depth about these issues.

We will also be hearing about the latest developments in hybrid radio. Whilst DAB is positioned as the core broadcast platform for in-car listening, we want to explore how the user experience can be enhanced through IP and voice control.

The close collaboration between the radio and automotive industries has already produced impressive results. We need to continue to work together in order for radio to maintain its place in the dashboard.

I hope you all enjoy the day.

Best wishes

Thomas Hanno

Patrick Hannon, President, WorldDAB



"Mein Hörsaal für unterwegs

Linn Merle Jördens, Studentin





PROGRAMME AT A GLANCE

08:30	09:00	Registration			
SESSION 1: DAB+ digital radio – the core platform for radio in Europe					
09:00	09:15	DAB+ the platform for Europe			
09:15	09:30	DAB+ in Germany			
09:30	09:45	DAB+ in France			
09:45	09:55	Consistent marketing to consumers and stakeholders			
SESSION 2: Digital radio – key markets focus					
09:55	10:25	Panel discussion – major European DAB+ markets			
10:25	10:55	COFFEE			
SESSION 3: Digital radio and the user experience					
10:55	11:10	WorldDAB guidelines on the digital radio user experience			
11:10	11:20	The traffic and travel user experience			
11:20	11:30	The user experience – United Kingdom research			
11:30	11:45	Discussion			
11:45	13:00	LUNCH			
SESSION 4: Digital radio and the connected car					
13:00	13:15	Connected solutions and infotainment strategies in the car industry			
13:15	13:30	Voice controls and the impact of smart speakers			
13:30	14:00	Panel discussion			
SESSIO	N 5: Digit	al radio in the dashboard			
14:00	14:30	Panel discussion – the future of radio in the digital dashboard			
14:30	15:00	COFFEE			
SESSIO	N 6: Digit	al radio performance – technical focus			
15:00	15:10	Overview of Radio Equipment Directive			
15:10	15:20	WorldDAB research – antenna placement/type and receiver sensitivity			
15:20	15:30	Signal coverage and working with the auto sector to get it right			
15:30	15:40	Panel discussion			
SESSIO	N 7: The o	aftermarket and the role of dealerships			
15:40	15:50	Insights from the UK 'Go Digital' car conversion pilot			
15:50	16:00	DSO lessons learned from Norway on converting cars			
		Closing remarks			
16:00	17:00	Networking drinks – sponsored by Xperi			

WorldDAB Automotive 2018

08:30 REGISTRATION

09:00 - 09:55

SESSION 1

DAB+ digital radio - the core platform for radio in Europe

Session chair: Patrick Hannon, President, WorldDAB

More and more countries across Europe are actively digitising radio and progress is enhanced by the level of political support for digital radio, both at the national and European levels. This session looks at how DAB+ is establishing itself as the future core platform for radio in Europe, and collaboration on marketing DAB+.

DAB+ the core platform for Europe

Patrick Hannon, President, WorldDAB and Vice President Corporate Development, Frontier Silicon

DAB+ in Germany

Martin Wagner, Chairman of the ARD Radio Commission and Director of Radio, Bayerischer Rundfunk

DAB+ in France

François-Xavier Bergot, Deputy Head of Radio Directorate, Conseil Supérieur de l'Audiovisuel (CSA)

Consistent marketing to consumers and stakeholders

Jacqueline Bierhorst, Project Director, Digital Radio NL and Vice President, WorldDAB



Jacqueline Bierhorst Digital Radio NL and WorldDAB



Martin Wagner ARD Radio Commission and Bayerischer Rundfunk



Patrick Hannon WorldDAB and Frontier Silicon



François-Xavier Bergot Conseil Supérieur de l'Audiovisuel (CSA)

Digital radio - key markets panel discussion

Session chair: Jacqueline Bierhorst, Project Director, Digital Radio NL and Vice President, WorldDAB

European markets are at different stages in the adoption of DAB+. This panel discussion will cover key headlines on the number of new cars with digital radio, increased road coverage, new stations on air for drivers and the marketing campaigns to promote listening to DAB+ in the car.

Panel speakers

Norway and the digital revolution, the first six months without FM

Ole Jørgen Torvmark, Digital Radio Norway

Italy and mandatory digital radio in all receivers by 2020 Eugenio LaTeana, RTL 102.5, EuroDAB Italia

UK to hit 50% listening and the DSO discussion Laurence Harrison, WorldDAB Automotive Working Group, Digital Radio UK

France and the continued rollout of digital radio nationwide lean-Marc Dubreuil, WorldDAB France

Switzerland's digital switchover plan René Wehrlin, OFCOM Switzerland



René Wehrlin OFCOM Switzerland



Jean-Marc Dubreuil WorldDAB France



Ole Jørgen Torvmark Digital Radio Norway



Eugenio LaTeana RTL 102.5, EuroDAB Italia



Laurence Harrison WorldDAB Automotive Working Group, Digital Radio UK

10:25 - 10:55 COFFEE

An update from the WorldDAB Automotive Working Group



Laurence Harrison, Digital Radio UK and Chair, WorldDAB Automotive Working Group

Drivers love radio, to the extent that 82% of people in the UK wouldn't buy a car without it – so we need to make sure that the next generation of radio delivers the best possible experience to drivers. With this in mind, the last 12 months have perhaps been the busiest and most productive in the history of the WorldDAB Automotive Working Group, with several outputs that have already had a significant impact with automotive OEMs and broadcasters.

This time last year we were faced with a challenge - everyone had strong opinions about what constitutes the best user experience, but there wasn't clear evidence available to support them. At the 2017 WorldDAB Automotive Event we announced the first results of our consumer research and these have since been used to develop a set of digital radio UX guidelines for both broadcasters and OEMs.

Launched in February, the guidelines give clarity to both sides of the industry, ensuring the driver has the best experience with digital radio. The design guidelines are based on seven consumer use-cases, ensuring they reflect the actual experience of consumers.

We have also been working closely with RadioDNS, EBU and other industry groups on developing guidelines for automotive manufacturers and broadcasters. They outline best practice for broadcasters with services on DAB+ and FM to supply and update brand logos, and guidance to automotive manufacturers for downloading and display of these logos. Feedback from industry suggests the guidelines, based on open standards, have provided much needed clarity.

Meanwhile, a task force focused specifically on the impact of antennas and other factors on receiver performance has been collating and analysing research before sharing the findings in meetings with broadcasters and major car manufacturers, continuing the collaborative efforts to improve performance of DAB+ in vehicles.

The response from the car manufacturers we have visited so far has been exceptional and has led to even greater collaboration between the two sectors. We are working hard to ensure the issues put forward by the car industry are on the agenda for the Automotive Group going forward to ensure the best possible digital radio experience for the driver.

> One upcoming area of focus is the creation of drive test routes in several European countries. These will allow for the real-world testing of in-car digital radio

One upcoming area of focus is the creation of drive test routes in several European countries. These will allow for the realworld testing of in-car digital radio and will be supported in each country by relevant stakeholders from the Performance Group.

In the conference today, I'll be summarising our work in the last year, outlining the next areas of focus and how both the broadcast and automotive industries can work together to deliver the best possible experience to drivers around the world. Our work in this area is a long-term commitment to collaboration with broadcasters and car manufacturers on great digital radio UX design. My thanks to all of those who have helped and contributed to the work of the Group and its Task Forces.

Research conclusions

- A RADIO button is essential
- 2 An A-Z station list is the best search UX
- 3 Presets should be easy to set
- 4 Terminology must be easier to understand
- **5** Drivers expect a great, simple UX





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- Plug & Play installation

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- Works on MDI/AMI platform
- Possibility software update
- Plug & Play installation



CONTACT US:

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ABOUT US:

JUNA Electronics is a company with over 20 years of experience specializing in the design and manufacture of electronic devices mainly for the automotive industry. During production, we use such technologies as MOSTTM, CAN bus, DAB/DAB+, USB, Bluetooth and others.

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10:55 - 11:45

Digital radio and the user experience

Session chair: Roger Lanctot, Director Automotive Connected Mobility, Strategy Analytics

The experience of using digital radio in the car must offer the driver more, but continue to offer a user experience which adheres to the simplicity which drivers have come to expect. This session looks at how the auto and broadcast industries are working together to ensure digital radio remains easy to use and distraction free.

WorldDAB guidelines on the digital radio user experience

Laurence Harrison, Chair of WorldDAB Automotive Working Group, and Market Development Director, Digital Radio UK

The traffic and travel user experience Andrew Nash, Automotive Director, Mediamobile

The user experience – United Kingdom research Lindsey Mack, Senior Manager Digital Radio, BBC



Roger Lanctot Strategy Analytics

Panel discussion



Lindsey Mack BBC



Laurence Harrison WorldDAB Automotive Working Group, Digital Radio UK



Andrew Nash Mediamobile

11:45 - 13:00 LUNCH



WorldDAB General Assembly 2018

6 – 7 November 2018 Berlin, Germany

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13:00 - 14:00

Digital radio and the connected car

Session chair: Nick Piggott, Project Director, RadioDNS

The connected car offers new listening opportunities for drivers, but what are they listening to and how are they connecting? What does the non-broadcast connection mean for the broadcaster and what is the impact of voice control for the auto maker and the broadcaster?

Connected solutions and infotainment strategies in the car industry

Roger Lanctot, Associate Director, Global Automotive Practice, Strategy Analytics

Voice controls and the impact of smart speakers Michael Hill, Managing Director, Radioplayer Worldwide

Panel discussion



Michael Hill Radioplayer Worldwide



Nick Piggott RadioDNS



Roger Lanctot Strategy Analytics

14:00 - 14:30

SESSION 5

Digital radio in the dashboard

Session chair: Caroline Grazé, Managing Director, Radioplayer Deutschland

This session considers the competition digital radio faces today and in the future. Will radio be designed out of the dashboard? Could the future see radio as no longer part of the listening experience in the car?

Panel speakers:

Joe D'Angelo, Xperi Thomas Glassenhart, JATO Dynamics Christian Winter, AUDI AG Carsten Zorger, Digitalradio Büro Deutschland Ben Poor, European Broadcasting Union



Thomas Glassenhart JATO Dynamics



Christian Winter AUDI AG



Caroline Grazé Radioplayer Deutschland



Joe D'Angelo Xperi



Carsten Zorger Digitalradio Büro Deutschland





Ben Poor European Broadcasting Union

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Digital radio performance - technical focus

Session chair: Lindsay Cornell, Chairman, WorldDAB Technical Committee

Listening to the radio in the car needs to give the driver an audio experience similar to that in the home, which presents a myriad of unique engineering challenges. The way to overcome these challenges is for broadcasters and automotive manufacturers to work together. This session looks at the work being carried out on receivers, antennas and coverage to ensure the driver hears his or her favourite station.

Overview of Radio Equipment Directive Lindsay Cornell, Chairman, WorldDAB Technical Committee

WorldDAB research - Antenna placement/type and receiver sensitivity Ron Schiffelers, Senior Director Program Management, NXP

Signal coverage and working with the auto sector to get it right Hanns Wolter, Technical Director, DAB Italia

Panel discussion



Hanns Wolter DAB Italia



Lindsay Cornell WorldDAB



Ron Schiffelers

15:40 - 16:00

The aftermarket and the role of dealerships

Session chair: Sophie Spooner, PR Manager, Pure

While more and more vehicles now come with DAB+ as standard, aftermarket products are still an important part of the digital radio ecosystem and working with the driver remains a key area of focus. This session looks at initiatives in the UK and Norway to ensure aftermarket products are installed correctly, and how consumer trends are affecting the development of these devices.

Insights from the UK 'Go Digital' car conversion pilot Sam Bonham, Digital Radio UK

DSO lessons learned from Norway on converting cars already on the road Michel Gascoin, NRK Jørn Jensen, NRK

CLOSING REMARKS: Patrick Hannon, President, WorldDAB



Sophie Spooner Pure



Michel Gascoin NRK



Jørn Jensen NRK



Sam Bonham Digital Radio UK

16:00 - 17:00 NETWORKING DRINKS

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How WorldDAB works with the automotive sector

Automotive Working Group

The WorldDAB Automotive Working Group works closely with the auto sector on optimising the user-experience, antenna and receiver performance for in-car digital radio.

Market Insights

Our regular newsletters, reports, infographics and analysis share best practice on the installation and implementation of in-car digital radio, data on DAB updates, services on air and aftermarket trends.

Collaboration

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